

Import Customer Service Executive x 2 positions available

Join an International Freight Forwarder with a difference! Help deliver customer service excellence others can only dream of! KC Group Shipping are one of the UK's fastest growing truly independent supply chain specialists and we continue to grow by being unique in our sector.

The KC team are expanding, and we are looking forward to welcoming another passionate, hard-working team player to our Glasgow office (hybrid and remote working available). We need a driven individual with an eye for detail and a desire to live by our values whilst providing unparalleled customer service excellence.

The Job:

As our Import Customer Service Executive, you will be responsible for managing our clients supply chain requirements. You need to absolutely LOVE customer service. If you want to work with some amazing people and great partners around the world, whilst strengthening partnerships, continue reading and you could be;

- Working in the export operations team providing best in class customer service to several key clients in a multitude of industries.
- Delivering end-to-end supply chain solutions with the support of our bespoke IT systems.
- Liaising with ocean carriers, transport companies, overseas offices, and partners.
- Preparing and completing Import Customs Declarations, Documentation, and requirements.
- Monitoring delivery of worldwide consignments.

To succeed, you will have:

- Enthusiasm to deliver best-in-class customer service.
- Strong communicator and able to build great internal and external relationships.
- Experience in International Freight Forwarding would be advantageous but not necessary - we provide excellent training!
- A can-do attitude.
- Most importantly, a drive to succeed within a wonderful team.

The Company:

- Visit our website www.kcshipping.co.uk to explore more about KC Group Shipping.

What we do:

- We deliver supply chain solutions on a global scale.
- Provide Ocean, Air, Road and Rail transport for commodities from; Biscuits to Beds, Whisky to Water, Chemicals to Cars, plus everything in between.
- Invest in our people to continue our growth journey - together.
- Live by our values, not just write them on our walls!

Registered Office

5 Seaward Place, Glasgow, G41 1HH.

T 0141 420 1700

E ist@kcshipping.co.uk

www.kcshipping.co.uk

Incorporating KC Liner Agencies, KCShipping, KC Transport Services, KCAirfreight

Registered in Scotland No. 110547

Benefits:

- Competitive salary + incredible bonus scheme
- Pension scheme, private medical for you and your family, cycle to work scheme and many more soft benefits.
- 34 days paid holiday per year
- Your birthday off (no one wants to work on their birthday)

Sound good? Please apply; we would love to hear from you.

Send your CV to careers@kcshipping.co.uk

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